



OLYMPIC VALLEY PUBLIC SERVICE DISTRICT



EXHIBIT G-5
2 Pages

MANAGEMENT REPORT

DATE: November 16, 2021

TO: District Board Members

FROM: Mike Geary, General Manager

SUBJECT: Management Report – Information Only

BACKGROUND: The discussion section below provides information from the District's management on current projects and activities that are not the subject of a separate report. This report is prepared to provide new information and recent progress only.

DISCUSSION: The General Manager participated in the following meetings in the last month:

- Direct Reports – weekly with Fire Chief, Finance & Administration Manager, District Engineer, Operations Manager, and Board Secretary
- Community Wildfire Protection Plan – Community, consultants, staff
- Personnel Policies and Procedures Manual – staff
- Finance Committee
- Operations Dept. Staffing – two meetings with staff
- Mutual Water Company / OVPSD Intertie - Scope of Work – staff
- Document Management System – two meetings with staff
- Resort at Squaw Creek Phase 2 Development Agreement (DA) and Supplemental Environmental Impact Report (SEIR) – staff
- Monthly Planning – staff
- TTSD Service Contract and Green Waste Options – Staff
- Monthly T-TSA Managers
- Palisades Snowmaking Operations and Aquifer Management– Palisades' Director of Snow Surfaces
- Five Creeks Project – Staff
- Fuels Management Program Development – Staff
- Placer County CEO Team Meet and Greet – representatives from Placer County CEO's Office – Tahoe Branch and staff.
- Comprehensive Annual Financial Report Introduction Letter - staff

Lingering Pandemic Impacts

The persistent consequences of the pandemic are consistently affecting operations and District staff. Like other businesses and agencies, staff absences spurred by COVID protocols in place here at the District, schools, daycare providers, and spouses' employers are resulting in disruptions to the efficient delivery of our services.

The District is also impacted by the "*Great Resignation*", an informal name for the widespread trend of a significant number of workers leaving their jobs during the COVID-19 pandemic. The District's Operations Dept. saw the resignation or retirement of four trained operators in as many months. While staff hired two new operators (both start on Nov. 15, 2021), we are actively recruiting for two additional operators.

Other impacts from the pandemic, external to the District, include supply-chain issues and staffing shortages that increase costs and affect our operational efficiencies. Services and supplies continue to be delayed as a result. Examples include:

- delays in the delivery of construction materials, prompting staff to pre-purchase materials for the Hidden Lake Loop Water and Sewer Line Replacement Project
- inconsistent hours at the Bank of the West, making regular banking tasks take longer
- changes to our insurance provider's Safety Program, making safety training more challenging which can affect Workers Compensation insurance costs and the availability of plan discounts leveraged to reduce costs
- reduced availability of local contractors due to a shortage of labor forces
- increased variability and decreased reliability in the delivery of water treatment chemicals (e.g., caustic soda)
- delay in the delivery of materials required for the replacement of the building signs to implement our name change
- CA DDW staff working remotely resulting in slower-than-normal responses.
- seven (7) iPads are backordered with a four-week delay.

While staff continues to navigate these challenges to the best of our ability (like everyone else), management feels it is important the Board be aware of the issues affecting District staff and its regular operations.

ATTACHMENTS: None

DATE PREPARED: November 9, 2021